

INFORMATION SHEET FOR SCHOOL GROUPS

Contact tracing and other COVID measures

We are delighted that we can once again welcome students back into our venues to experience live theatre; it's certainly something we have missed. We have undertaken a significant amount of work to make the experience safe and enjoyable for all.

Riverlinks will comply with all COVID-19 measures in place, including vaccination requirements, at the time of the show. The only thing that is certain is that requirements keep changing, so please check in on the COVID requirements closer to the event.

Our comprehensive Venue COVID Safe plan is available on our website <http://riverlinksvenues.com.au/your-visit/covid-19-information>.

Since your last visit, there are a few changes we would like to tell you about:

- It is a government requirement that all attendees must be recorded via one of the approved Contact Tracing methods for school groups.
- All adults (teachers, carers and parent helpers) must register themselves upon arrival. Please scan and fill out the QR code through the **Services Victoria app** (available for download on the [App Store](#) and [Google Play](#)). Please download the app before you arrive to speed up the process. There will be staff on hand to help you with this.
- As physical distancing is not possible in the auditorium, face coverings are highly recommended when visiting our venues.
- School groups must sit in the block of seats they've been assigned. One of our friendly ushers will help you with this once you are guided into the theatre.
- We will open the theatre earlier to make sure you have enough time to make your way through the building safely. Your school may be contacted with a specific arrival time to assist this process.
- Exit from the theatre may be staggered to reduce congestion at exit doors. Please allow for this when arranging buses.
- We have placed hand sanitiser stations throughout the venue and encourage patrons to use them regularly.

If you or any of your students are experiencing cold or flu like symptoms or have been in contact with a confirmed case of COVID-19, you should stay home and get tested. You will be eligible for a refund up until the start time of the performance. This can be done by contacting the Box Office on 03 5832 9511 or at boxoffice@riverlinksvenues.com.au.

Please contact the venue before your arrival if you're unsure about any of this.

We look forward to warmly welcoming you to our venues very soon.

